

Executive Director

RECEIVED

MAR 19 1998

PUBLIC SERVICE  
COMMISSIONCOMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

PETER Conover  
(Your Full Name)

COMPLAINANT

VS.

G.T.E. Phone Co.  
(Name of Utility)

DEFENDANT

CASE: 98-160

COMPLAINTThe complaint of Peter Conover respectfully shows:  
(Your Full Name)(a) Peter Conover  
(Your Full Name)128 Westgate Drive Lexington Ky  
(Your Address)(b) G.T.E. Phone Co.  
(Name of Utility)318 East Main St. Lexington Ky. 40507  
(Address of Utility)(c) That: Please see attached  
(Describe here, attaching additional sheets if necessary,the specific act, fully and clearly, or facts that are the reasonand basis for the complaint.)

Continued on Next Page

Formal Complaint

Peter Conover vs. G,T,E, Phone Co.

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G,T,E, Continued charging me for the service

but at business rates. On October 18,1997, I submitted a  
verbal and a written request to cancel service beford the  
business rates went into effect (see attached letter).

Wherefore, complainant asks

(Specifically state the relief desired.)

I Peter Conover requests that the Public Service Commission  
grant relief from G.T.E. Phone Co. in the amount of \$1,408.02

Dated at Richmond, Kentucky, this 9th day  
(Your City)

of March, 1998.  
(Month)

Peter C. Conover  
(Your Signature)

(Name and address of attorney, if any)

10/18/97

TO WHOM IT MAY CONCERN AT GTE:

It has been brought to my attention by Marshall Goodnight of your intentions to change my residential lines to business lines and that there will be an increase in rate. It is my wish that all lines on the hunting group (starting with 252-7333) be terminated at once.

Sincerely,

  
Pete Conover



TELEPHONE NUMBER 606 252-7333

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BILL DATE

January 13, 1998

Helpful numbers

## BILLING SUMMARY

PETER CONOVER

GTE billing  
questions  
1 800 483-5300

## Previous charges

Amount of last bill	\$ 1408.02
No payment received.	.00
Amount past due	\$ 1408.02

## Current charges

Total current charges	\$ .00
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GTE repair  
call  
Customer Care  
1 800 483-2000

Total amount due	\$ 1408.02
Please pay upon receipt	

To order GTE  
services  
1 800 483-5300

- FINAL BILL -  
Full payment for your  
previous bill has not  
been received. Total  
amount is due upon  
receipt.

Please see reverse side for additional information.

Detach and return this section with your check payable to GTE.

211\*HBRDA1  
00022955 4K0000186939  
20-KY 5101  
6062527333 19971022

TELEPHONE NUMBER

NON-PUBLISHED

Please pay  
this amount. ►

Total amount due	\$ 1408.02
Please pay upon receipt	

It's our  
privilege to  
serve you.

KS0113:6.170.48752 1 AT 0.254

F 01/22/98

PETER CONOVER  
128 WESTGATE DR  
LEXINGTON KY 40504-1417|||||  
GTE South  
P.O. Box 31122  
Tampa, FL  
33631-3122

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